

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



الْإِطَّةُ الْعَالَمِيَّةُ الْمُسْلِمِيَّةُ
MUSLIM WORLD LEAGUE
مَكْتَبُ الْأَمِينِ الْعَامِ
Office of the Secretary General

January 25, 2021

Mark Zuckerberg
Chairman and Chief Executive Officer
Facebook, Inc.
1601 Willow Road
Menlo Park, CA 94025

Dear Mark Zuckerberg,

The Muslim World League and our partners stand together in a common cause rejecting hate and bigotry. None of us wish to see religious, racial, or cultural abuse spread and proliferate within our societies. In recent months Facebook has introduced a series of new rules purportedly designed to combat hate and bigotry posted by users on your platform. It is disappointing that these new rules appear to be little more than token words with no serious enforcement behind them, as far too many examples of this vile content remain online. Despite these new regulations, your company continues to allow purveyors of Islamophobic content to spread hateful and false characterizations of the Islamic faith and the more than 1.8 billion Muslims around the world.

On Facebook, 1 in every 1,000 pieces of content shared on the platform violates the company's rules on hate speech. More than three-quarters of content which violates your anti-hate rules is allowed to remain even after it is reported and investigated. This gives a free pass for vile content against any group to be proliferated through your platform. The MWL is calling for a zero-tolerance policy towards hate speech targeting Muslims or adherents to any religion and more robust procedures to see hateful content quickly removed.

There are prevailing voices that only represent the hateful outlook of extremism and isolation that are being amplified on social media. Your platform has the power to bring people together across physical boundaries, but in recent years it has become a breeding ground for hatred and intolerance.

I appreciate your commitment to denouncing all forms of hatred and racism; we at the Muslim World League are betting big on your platform. I look forward to your quick response, and rapid action to wipe this stain from Facebook. The MWL stands ready to begin an open and constructive dialogue with all social media companies so that we may together end the spread of hateful ideologies.

My best regards,

Dr. Mohammad bin Abdulkarim Al-Issa
Secretary General
The Muslim World League

This is distributed by Qorvis Communications on behalf of the Muslim World League. Additional information is available at the Department of Justice, Washington, D.C.

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الْإِطْلَاقُ الْعَالَمِيُّ
MUSLIM WORLD LEAGUE
 مَكْتَبُ الْأَمِينِ الْعَامِ
 Office of the Secretary General

January 25, 2021

Jack Dorsey
Chief Executive Officer
 Twitter
 1355 Market Street, Suite 900
 San Francisco, CA 94103

Dear Jack Dorsey,

The Muslim World League and our partners stand together in a common cause rejecting hate and bigotry. None of us wish to see religious, racial, or cultural abuse spread and proliferate within our societies. In recent months Twitter has introduced a series of new rules purportedly designed to combat hate and bigotry posted by users on your platform. . It is disappointing that these new rules appear to be little more than token words with no serious enforcement behind them, as far too many examples of this vile content remain online. Despite these new regulations, your company continues to allow purveyors of Islamophobic content to spread hateful and false characterizations of the Islamic faith and the more than 1.8 billion Muslims around the world.

On Twitter, far too many pieces of content are shared that violate the company's rules on hate speech. Too often this content is allowed to remain even after it is reported and investigated. This gives a free pass for vile content against any group to be proliferated through your platform. The MWL is calling for a zero-tolerance policy towards hate speech targeting Muslims or adherents to any religion and more robust procedures to see hateful content quickly removed.

There are prevailing voices that only represent the hateful outlook of extremism and isolation that are being amplified on social media. Your platform has the power to bring people together across physical boundaries, but in recent years they have become a breeding ground for hatred and intolerance.

I appreciate your commitment to denouncing all forms of hatred and racism; we at the Muslim World League are betting big on your platform. I look forward to your quick response, and rapid action to wipe this stain from Twitter. The MWL stands ready to begin an open and constructive dialogue with all social media companies so that we may together end the spread of hateful ideologies.

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